

Warning – Council Tax Telephone Scam

Some of our residents have been telephoned recently by bogus Council Tax officials trying to find out details of their bank or credit card accounts. They are being told that they are due a refund of Council Tax and are then asked for their bank or card details so the refund can be paid directly into their account.

Chelmsford Borough Council would like to make everyone aware that we do not telephone or e-mail people for their bank details in order to make refunds. If you are due a refund, we will let you know in writing.

If you are contacted by someone claiming to be from the Council and you are unsure, please ask them for their name and extension, and then call the Council on 01245 606606 to speak to them, or ring the Council Tax office direct on 01245 606780.

Residents receiving such enquiries are also advised to speak to the Police.

Remember - never give out your personal details to anyone until you have checked that they are genuine.

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If this had happened to you please call 0300 333 4444, mention that you received this notification from Chelmsford Borough Council.