

Dear Writtle Client,

Due to circumstances beyond our control it is with regret that we must inform you that our Writtle Surgery Branch will be closing. Having exhausted all efforts to find a replacement site for our surgery both in and around the Writtle area, the difficult decision was taken recently that we would have to close the Branch.

Whilst we will be continuing to look for a suitable property in the village, at the present time our last day of business will be Friday 2<sup>nd</sup> May 2014.

We would like to take this opportunity to reassure you that our main site in Galleywood will be continuing the care of all our patients. At Galleywood we also have the added benefit of offering onsite medical and surgical facilities along with the same familiar faces that you are used to seeing at our Writtle Branch. You will be able to request appointments to see your regular vets and both Annie and Lynn will be there to welcome you.

Whilst we appreciate that this may not be as convenient for some we are confident that we will maintain the same level of care for your pets along side the additional benefits of more extensive consulting hours for you to choose from, longer opening hours and the ability to care for your pet onsite without the need to travel between branches.

In addition we will also be offering a delivery and postal service for those clients that may find travelling to Galleywood to collect food or flea and worm treatments a concern.

Should you have any questions regarding the changes please feel free to either speak with Annie or Lynn or call myself direct at the Galleywood Surgery on the number above.

On behalf of our team I would like to extend a warm welcome to you and your family at our Galleywood Surgery and look forward to continuing to care for your pets.

With Kindest Regards,

Debbie Lynn

Practice Manager.